

ERP Systems Specialist

Description

G3 (G3 Genuine Guide Gear Inc.) is a backcountry ski brand known for its innovation and technical expertise. We are looking for a full-time ERP integration and support specialist. The role is for a go-to person for all things ERP and related software. The ideal candidate has a balance of experience, inquisitiveness, and project management. This is a full-time position that includes a competitive base salary, paid vacation and benefits program. G3 currently uses Sage X3 as their ERP.

In this role, you will report to the CFO but work with a range of stakeholders. These include finance and accounting, operations, product, and digital team members. You will focus on supporting the ERP software, and working with the users to identify and solve issues. You will be communicating frequently with users to understand their issues and to find solutions. Sometimes you may be able to solve the issues on your own. Other times you may need to escalate the issues to other people in the organization, a third party support organization, or the software vendor.

The ideal candidate will be comfortable managing a variety of projects. This is an opportunity to experience the evolution of an ERP in a rapidly growing company. There will be no shortage of technical projects relating to the ERP and other related software. In this role you will be working primarily with ERP software, and some other business software packages. You will also have the chance to work with or assist some smaller digital projects as per required skillset.

Responsibilities

- Must be able to do continuous and ongoing mapping of ERP (Preferred Sage X3) to meet business needs
- Be the hands-on application expert during integration and user acceptance testing
- Optimize, test, and debug system configurations to meet company needs
- Maintain ERP procedural documentation
- Manage ERP upgrades, add-ons, widgets, new module implementation
- Manage data from available systems including integration as required, reporting, archiving, etc.
- Perform system troubleshooting as required to minimize user downtime and risk
- Provide end user support and training as required
- Maintain current knowledge of the industry, best practices, and compliance requirements
- Identify opportunities for process improvements
- Drive continuous improvement within the ERP

Requirements

- Bachelor' Degree in Computer Science, Business Information Systems, Accounting, or related field
- 3+ years' experience of ERP implementation

- 3+ years of Sage product / Sage ERP experience combined
- Specific experience with Sage X3 is strongly preferred
- 3+ ERP manufacturing & finance experience
- Knowledge and experience of SQL
- Manufacturing and supply chain experience an asset
- Experience with SolidWorks PDM an asset
- Knowledge and understanding of full accounting cycle
- Working knowledge of data modeling
- Strong problem solving and communication skills required
- Exceptional interpersonal communication, relationship-building, and approachability
- Knowledge of various planning, budgeting, and change management processes/tools
- Ability to take lead on decisions and execute with minimal supervision
- Strong background in MS Word, MS Excel, MS PowerPoint is a must